

HIM-Interchange

Editor

Joanne Fitzgerald, *Independent Hospital Pricing Authority*

Associate Editors

Stella Rowlands, *Sunshine Coast Hospital and Health Service, QLD*
Jennie Shephard, *Shephard Health Management Consultants, VIC*

Chair

Maryann Wood, *Queensland University of Technology, QLD*

Subcommittee Members

Kym Campradt, *Lorica Health*
Patsy Catterson, *Ballarat Health Service, VIC*
Naomi Johnson, *ACHA Hospitals, SA*
Danica Jong, *West Moreton Hospital and Health Service, QLD*
Carol Loggie, *National Casemix and Classification Centre (NCCC), University of Wollongong*
Nina Palibrk, *Catholic Negotiating Alliance, QLD*
Dwayne Richards, *BreastScreen, VIC*
Deborah Yagmich, *Joondalup Health Campus, WA*

Representative Members

HIMAA Board of Directors:

Sharon Campbell, *Curtin University, WA*

HIMAA Administration:

Richard Lawrance, *CEO*; Philida Chew, *Director of Finance and Operations*

Correspondence

The Editor HIM-Interchange, HIMInterchange@himaa.org.au

Advertising enquiries

marketing@himaa.org.au

Production

Typesetting: Red Rabbit Creative Pty Ltd

Electronic Production: Prateek Verma, *HIMAA*

Printed by: SOS Print + Media Group

Publisher: Health Information Management Association of Australia Limited Locked Bag 2045 North Ryde NSW 1670 AUSTRALIA

Editorial Board

Editor-in-chief: Joanne Callen, *Macquarie University, NSW*

Editor, HIMJ: Joan Henderson, *The University of Sydney, NSW*

Chair: Sue Walker, *Queensland University of Technology, QLD*

Associate Editors:

Kerin Robinson, *La Trobe University, VIC*

Stella Rowlands, *Sunshine Coast Hospital and Health Service, QLD*

Jennie Shephard, *Shephard Health Management Consultants, VIC*

Sue Walker, *Queensland University of Technology, QLD*

Members:

Sharon Campbell, *La Trobe University, VIC*

Deborah Debono, *University of Technology Sydney, NSW*

Joanne Fitzgerald, *Independent Hospital Pricing Authority*

Monique Kilkenny, *Monash University, VIC*

Esther Munyisia, *VIC*

Mirela Prgomet, *Macquarie University, NSW*

Beth Reid, *Pavillion Health, NSW*

Phyllis Watson, *The University of Sydney, NSW*

Johanna Westbrook, *Macquarie University, NSW*

Disclaimer

The Editors, Editorial Board, HIM-I Subcommittee and publishers do not hold themselves responsible for statements by contributors. Opinions expressed in HIM-Interchange are those of the authors and do not necessarily reflect the official position of the Health Information Management Association of Australia Limited.

Copyright © 2019 Health Information Management Association of Australia Limited

Letter from the Editor

Joanne Fitzgerald



Dear *HIM-Interchange* readers

Welcome to issue two for 2019. I hope you all celebrated National Health Information Management Awareness Month in May. Perhaps you used some of the ideas in Gilder and Loggie's (2019) article on celebrating Health Information Management Awareness Week in your workplace. With 2019 being the 70th birthday of the professional association it is a good opportunity to get out there in our workplaces and promote ourselves and our skills.

If you need any further motivation to promote yourself and the profession, read Cathy Balding's (2019) final article for *HIM-Interchange* starting on page 34. In this article, Cathy implores Health Information Managers (HIMs) to 'give yourselves permission to shine' and not to 'allow others' uninformed opinions of what we do to define us'. Inspiring words! Cathy also shares her health information management journey, from medical records clerk to starting her own business. It is an inspiring story and once again demonstrates the versatility of the health information management career. I also enjoyed her comment on how a single question from a colleague on what evidence there was that patients were better off because of the hospital's quality improvement strategies spurred her on to ensure this question is never left unanswered.

Cathy has been a wonderful contributor to *HIM-Interchange* over the years, writing an article for every issue since 2013. Her passion, wisdom and practical advice on the quality conversation in health care have given many readers a way forward to implementing measures to promote safety and quality initiatives. For me personally, Cathy has demystified many of the concepts and jargon that surround discussion on patient safety and the delivery of quality health care.

I recognised many of the 'traps' we sometimes get in to when considering quality programs in our own healthcare organisations.

Cathy has decided that 20 articles for *HIM-Interchange* is a fair contribution and she will continue to be involved in the quality conversation through other forums. For those missing Cathy's articles, check out her No Harm Done podcast with Cathy Jones (2019). On behalf of the HIM-Interchange Subcommittee and the Health Information Management Association of Australia (HIMAA) I would like to thank Cathy for her contribution and wish her all the best in her future endeavours. I look forward to her continued involvement in the health information management profession.

Vera Dimitropoulos is another regular *HIM-Interchange* contributor with a passion, in this case, for clinical classification. In addition to an overview on the development of the latest edition of the International Statistical Classification of Diseases and Related Health Problems, Tenth Revision, Australian Modification, Australian Classification of Health Interventions and the Australian Coding Standards (Pretty and Dimitropoulos 2019), Dimitropoulos et al (2019) provide the second in a series of articles on supporting Clinical Coders (CCs). In the article, the authors suggest health system and workforce pressures have made it difficult for CCs to 'have a voice'. The article analyses the responses of over 200 participants of a workshop at the HIMAA/National Centre for Classification in Health conference in November 2018 using three domains, *capabilities*, *positioning* and *quality*. The authors conclude that CCs are experiencing challenges across all these domains but comment that 'finding a way to be highly visible in the current health care environment is one of the greatest challenges'. You might be sensing a common theme in the health information management profession.

Jenn Lee (2019) shares her perspective on the recent decommissioning of a hospital and health information service. It is a fascinating account of a large scale change management process that created both uncertainty and opportunities for those impacted. Jenn Lee's reflections on the impact on her personally and professionally are quite poignant.

Last but not least, enjoy reading about the latest health information management courses being offered by the University of Technology Sydney (Craig, Lam and Kemp 2019) and La Trobe University (Robinson and Riley 2019). It may inspire you or someone you know to further study.

Enjoy the issue.

References

- Balding C (2019) The Quality Conversation No. 20. *HIM-Interchange* 9(2):34-36.
- Craig J, Lam M, Kemp T (2019) New University of Technology Sydney course advances health information management. *HIM-Interchange* 9(2):21-23.
- Dimitropoulos V, Lean N, Butler-Henderson, K, Shepheard J (2019) Supporting Clinical Coders: understanding the challenges. *HIM-Interchange* 9(2):4-17.
- Gilder J and Loggie C (2019) Celebrating Health Information Management Awareness Week. *HIM-Interchange* 9(1): 7-10.
- Jones C and Balding C (2019) No harm done podcast. Available at <http://www.noharmdonepodcast.com/> (accessed 17 May 2019).
- Lee J (2019) Lights out: decommissioning a health information service. *HIM-Interchange* 9(2):28-33.
- Pretty F and Dimitropoulos V (2019) ICD-10-AM/ACHI/ACS eleventh edition development overview. *HIM-Interchange* 9(2):24-27.
- Robinson K and Riley M (2019) A professional knowledge and qualifications infrastructure for the specialty of health data auditing. *HIM-Interchange* 9(2):18-20.

Joanne Fitzgerald

Editor